

FREQUENTLY ASKED QUESTIONS

What are the costs involved to play with KSC Phoenix?

- Annual registration fee with Basketball Victoria through PlayHQ
- KSC Phoenix season registration fee; including weekly game fees
- Uniform
- Stadium entry fee on game day

How much is the PlayHQ registration (Basketball Victoria)?

2026 (as of March 1, 2026)

- **\$29 – Junior (17 and under) playing participant**
- **\$43 – Senior (18 and over) playing participant**
- \$5.50 Basketball Victoria Levy is also payable

(These fees are annually and cover a player for all associations within Victoria).

What are the KSC Phoenix Fees?

Saturday Comp U8-U16s \$235

Sunday Comp U19-U23s \$215

This includes our registration and game fees.

How do I join a team?

Please email our Co-ordinators or click the “Join” link on our website.

Boys – ksc.boyscoordinator@outlook.com

Girls – ksc.girlscoordinator@outlook.com

How do I register to play?

Go to: playhq.com/signup

When do we pay fees?

A seasonal fee is due in March (for Winter season commencing in May) and August/September (for Summer season commencing in October).

How do I pay my fees?

All payments must be made via the PlayHQ website.

Can I pay in smaller amounts over time?

Yes. Payment plans are available. Please contact Club Treasurer for further information on 0420 331 287 or ksc.treasurer@outlook.com.

When are games played?

Saturday for under 8 to under 16 and Sunday afternoon/evening for under 19 and under 23.

Where are games played?

All games venues are within the Knox community, with the majority of games played at the State Basketball Centre (Wantirna South), Fairhills Secondary College and Rowville Eastern Campus.

When and where is training held?

All training sessions are held at Bayswater North Primary School. The day and time will depend on which team you are in.

When do the seasons run?

Summer season runs from October to May.

Winter season runs from May to September.

Dates will change slightly each year.

Are games during the school holidays or on long weekends?

No, not usually, but check the fixture to make sure.

How do I know when and where a game is?

Your Team Manager will contact you each week with this information; alternatively you can check the fixtures at the PlayHQ website or Hoops app.

How do I get a new uniform?

Please contact our Uniform Co-ordinator at ksc.uniform@outlook.com to organise a uniform.

How much does the uniform cost?

A new uniform (singlet and shorts) is \$90.

How can I purchase club merchandise?

All merchandise can be viewed online at:

www.impactsports.com.au/club/ksc_phoenix

Please contact our Uniform Co-ordinator Marian at ksc.uniform@outlook.com to place your order. Unfortunately, online ordering is not currently available.

What age group will my child be in?

Please refer to Knox Basketball [page \(knoxbasketball.com.au\)](http://knoxbasketball.com.au)

Age ranges document or check with our Co-ordinators James or Jacob.

Will my child be in a team with their friends?

We do our best to keep good team mates together, wherever possible; however there are many factors to consider when placing children in a team, for example ability, coach feedback, conflicts, friendships, height, position and player development so this is not always possible. A new team is always a good opportunity to make new friends!

My child can't play this weekend. What do I do?

Please let your team manager know as soon as possible.

My child is injured or unwell. What do I do?

Please let your team manager know as soon as possible. If you have a medical certificate please send to our Club Secretary ksc.secretary@outlook.com

Can a parent/sibling/family member become a coach?

We are often looking for passionate and fun coaches for our teams. Please contact our Co-ordinators if you are interested or know someone who is. We are also keen to have younger club members become assistant coaches to further develop their own leadership skills too.

I have to score a game this week. How do I do this?

It's easy! Please see the PlayHQ website for further information on how to score:

<https://support.playhq.com/hc/en-au/articles/900003258386-Electronic-scoring-guide>

Can my friend sign up too?

Of course! Please ask them to contact our Co-ordinator or call/message us on 0480 179 557 so we can place them in a team.

What can I do with my old uniform?

We have a few options!*

1. We will gratefully accept donations of old uniforms to use as club loan uniforms.
2. We can offer a discount on a new uniform when ordering and donating at the same time.
3. We can take your old uniform on consignment and sell as second hand on your behalf.

(*subject to uniform being in good used condition)

Please avoid passing on old uniform tops to siblings or friends or reselling yourself as team numbers need to be checked and confirmed with other players.

Any questions on uniforms please contact our uniform coordinator at

ksc.uniform@outlook.com

Where can I find more information and keep up to date?

Our main form of communication is via Stack Team App. We kindly request all members download the app and sign up to our club to stay up to date with our latest information.





Further information can be found at our KSC Phoenix facebook page or website
www.kscphoenixbasketball.com or at the Knox Basketball Website
<https://www.knoxbasketball.com.au/junior-domestic/>

Any other questions please contact us via email
ksc.president@outlook.com