FREQUENTLY ASKED QUESTIONS

What are the costs involved to play with KSC Phoenix?

- Annual registration fee with Basketball Victoria through PlayHQ
- KSC Phoenix season registration fee
- Weekly game fees
- Uniform
- Stadium entry fee on game day

How much is the PlayHQ registration (Basketball Victoria)?
Adults (18+): $40 Annually
Children: $26 Annually
(As of 14/05/2022)

What are the KSC Phoenix Fees?
Saturday Comp U8-U16s $190 ($180 early bird rate)
Sunday Comp U19-U23s $170 ($160 early bird rate)
This includes our registration and game fees.

How do I join a team?
Please email our Co-ordinators or click the “Join” link on our website.
Boys – Agnes agnes.maar@yahoo.com.au
Girls – Jacob kroenertjacob@gmail.com

How do I register to play?
Go to: playhq.com/signup

When do we pay fees?
A seasonal fee is due in March (for Winter season commencing in late May) and Sept (for Summer season commencing in Nov).

How do I pay my fees?
All payments must be made via the PlayHQ website.

Can I pay in smaller amounts over time?
Yes. Payment plans are available. Please contact Club Treasurer Sarka for further information on 0420 331 287 or sarka.howie@gmail.com.

When are games played?
Saturday for under 8 to under 16 and Sunday afternoon/evening for under 19 and under 23.

Where are games played?
Please see the Knox Basketball website for a full list of venues
https://www.knoxbasketball.com.au/junior-venues/

When and where is training held?
All training sessions are held at Bayswater North Primary School. The day and time will depend on which team you are in.

What sign-up incentives do you offer?
$80 registration component of this fee will be waivered in a player's first season to help offset their uniform purchase.

When do the seasons run?
Summer season runs from November to mid-May.
Winter season runs from mid-May to October.
Dates will change slightly each year.

Are games during the school holidays or on long weekends?
No, not usually, but check the fixture to make sure.

How do I know when and where a game is?
Your Team Manager will contact you each week with this information; alternatively you can check the fixtures at the PlayHQ website.

How do I get a new uniform?
Please contact our Uniform Co-ordinator Marian at ksc.uniform@outlook.com to organise a uniform.

How much does the uniform cost?
A new uniform (singlet and shorts) is $80.

How can I purchase club merchandise?
All merchandise can be purchased online at:
www.impactsports.com.au/club/ksc_phoenix

What age group will my child be in?
Please refer to Knox Basketball https://www.knoxbasketball.com.au/junior-domestic/
Age ranges document or check with our Co-ordinators Agnes or Jacob.

Will my child be in a team with their friends?
We do our best to keep good team mates together, wherever possible; however there are many factors to consider when placing children in a team, for example ability, coach feedback, conflicts, friendships, height, position and player development so this is not always possible. A new team is always a good opportunity to make new friends!

My child can't play this weekend. What do I do?
Please let your team manager know as soon as possible.

My child is injured or unwell. What do I do?

Please let your team manager know as soon as possible. If you have a medical certificate please send to our Club Secretary Michelle ksc.secretary@outlook.com

Can a parent/sibling/family member become a coach?
We are often looking for passionate and fun coaches for our teams. Please contact our Co-ordinators if you are interested or know someone who is. We are also keen to have younger club members become assistant coaches to further developer their own leadership skills too.

I have to score a game this week. How do I do this?
It's easy! Please see the PlayHQ website for further information on how to score:

https://support.playhq.com/hc/en-au/articles/900003258386-Electronic-scoring-guide

Can my friend sign up too?
Of course! Please ask them to contact our Co-ordinator or call/message us on 0480 179 557 so we can place them in a team.

Do you have any social media?
Yes! You can 'Like' and 'Follow us' on our Facebook page for club news and updates or follow us on Instagram @KSCPhoenixBasketball.

Where can I find basketball rules?
Please see the Knox Basketball website
https://www.knoxbasketball.com.au/documents/

Where can I find more information?
Further information can be found at our KSC Phoenix facebook page or website www.kscphoenixbasketball.com or at the Knox Basketball Website https://www.knoxbasketball.com.au/junior-domestic/

Any other questions please contact us via email
ksc.president@outlook.com